

GENERAL TRACK

From Connection to Impact



Introduction by:
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SEPTEMBER 2
10:30AM-11:15AM

REDBUD A & B

www.palmettocareconnections.org

From Connection to Impact : Building Networks That Heal

Presenters: Kahlia Aposhian and Britney M. Mazyck, CCHW

Question?

- Have you ever referred someone to another organization?

And What Happened Afterwards...

Meet Sarah....



Sarah is doing her best to manage her health- but the system isn't making it easy.

She is 58 years old.....

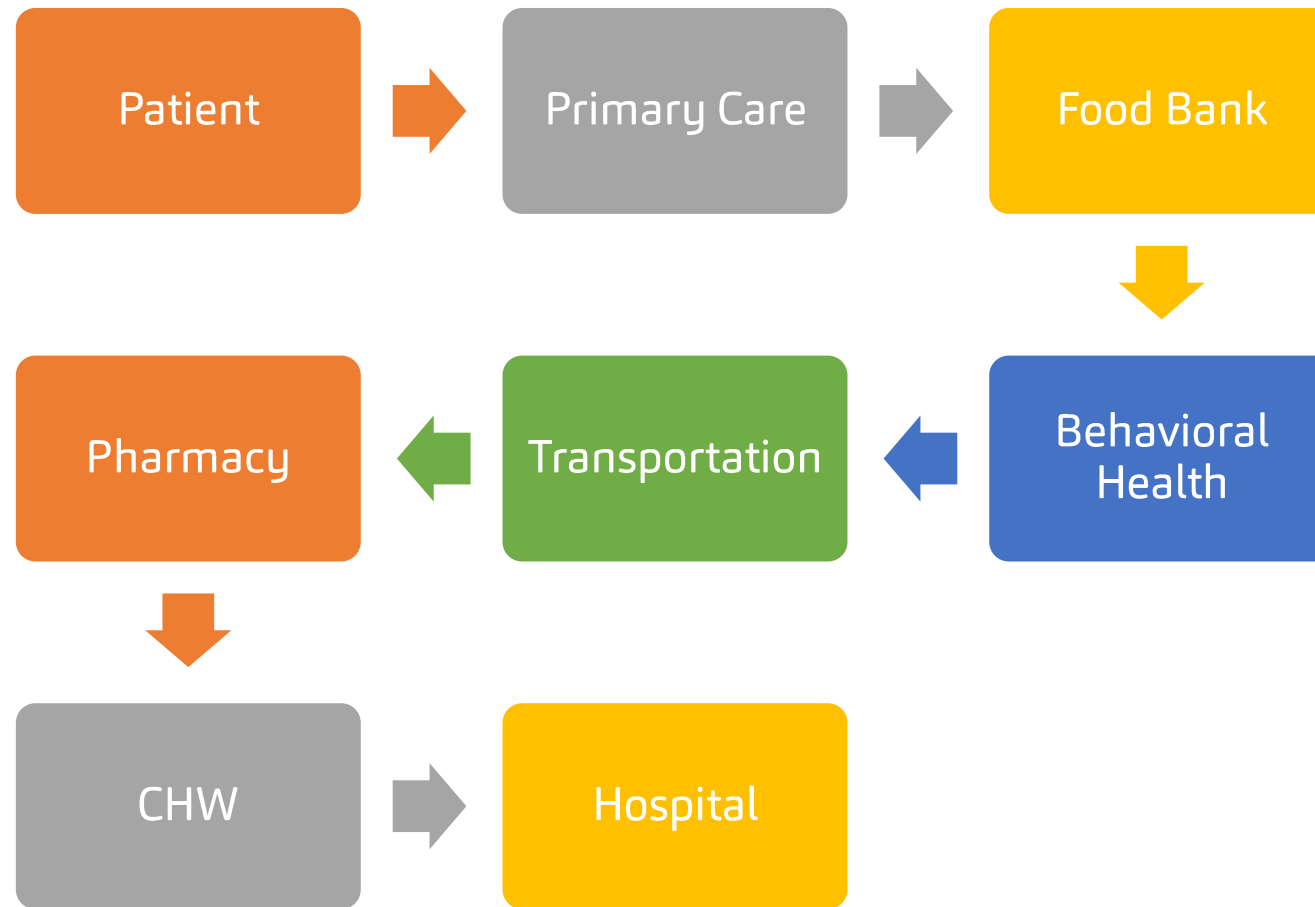
- Diabetic
- No insurance
- Lives in a rural area
- No transportation
- Needs medication
- Needs a specialist
- Needs food assistance

Where Does Sarah Fall Through the Cracks ?

And how could connection change her outcome?

Healthcare doesn't suffer from a lack of resources.

It suffers from a lack of connection.

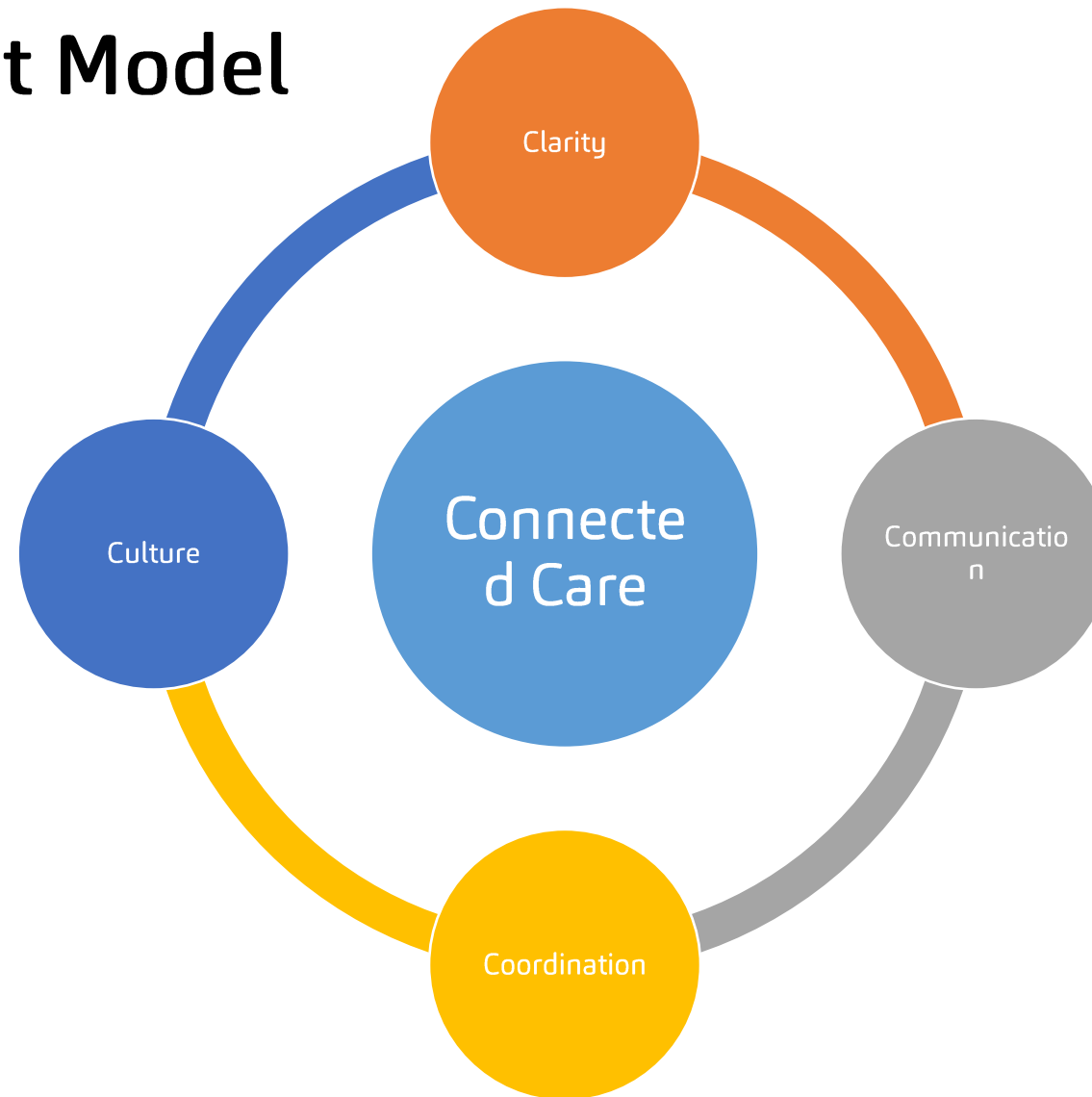


Every disconnected arrow becomes another opportunity for the patient to fall through the cracks.

What barriers keep organizations from working together?

How Do We Fix These Issues?

The 4C Impact Model



Clarity

Clarity means creating a shared understanding of **who does what, when they do it, and what happens next** in the patient's journey.

Everyone should know the destination—and their role in getting the patient there.

Communication

Communication means establishing consistent ways for organizations, providers, community partners, and patients to **exchange information and close the loop.**

A referral isn't complete just because it was sent.

Coordination

Coordination means intentionally aligning **people, organizations, technology, resources, and follow-up** around the patient's needs.

Connected services should feel like one journey—not five separate systems.

Culture

Culture means creating an environment where **collaboration, trust, shared responsibility, and patient-centered partnership** are expected behaviors

Connection has to become how we work—not something extra we do.

Clarity

- Know The Plan

Communication

- Keep Everyone Connected Across The Care Journey

Coordination

- Work The Plan Together

Culture

- Connection Becomes How We Work

Speed Networking for Systems Change

What resources does your organization have?

What barrier do you face?

What partnership would change everything?

Debrief

What surprised you?

What partnerships already exist in this room?

What is one connection you made today that you can turn into action after this summit?

Questions???

Contact Information



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