



Telehealth Visit Checklist



Check the Cost. Telehealth visits are covered by Medicare and Medicaid (in South Carolina) some private insurers cover telehealth. Check with your insurance company about cost or coverage.



Find a Space. Find a quiet, private, and well-lit space to conduct your telehealth visit.



Check your Equipment. To have a telehealth visit, you will need internet connectivity and a digital device that has internet capabilities such as a smartphone, tablet, or computer.



Use Telehealth Etiquette. Eliminate as many distractions and background noises as possible. Make sure your face is centered in the screen.



Complete your Telehealth Visit. You will be able to ask your healthcare provider questions as you would during an in-person visit. It may help to write your questions down or take notes during your visit.

Important Icons during a Telehealth Visit

Camera On



Camera Off



Audio On



Audio Off

