



An Introduction to School-based Telehealth

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School-Based Telehealth

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What is School-Based Telehealth (SBTH)?

- ▶ **School-Based Telehealth** improves and expands a student's ability to access high-quality healthcare with the use of technology to connect the student/nurse/parent with the provider using video technology along with other tools used to complete the exam/visit.

What are the benefits of School-Based Telehealth (SBTH)?

SBTH has many benefits including:

- ▶ Reduced time out of class for student
- ▶ Reduced time away from work for parent
- ▶ Elimination of time spent in waiting room
- ▶ Reduced exposure to illnesses

What conditions can be treated through SBTH?

- ▶ Allergies
- ▶ Asthma
- ▶ Colds/Flu
- ▶ Diabetes
- ▶ Diarrhea
- ▶ Earache
- ▶ Infections
- ▶ Insect Bites
- ▶ Mental Health
- ▶ Pink Eye
- ▶ Rashes
- ▶ Respiratory Infections Sinuses
- ▶ Skin Inflammations
- ▶ Sore Throat
- ▶ UTI
- ▶ Vomiting
- ▶ Fever

What equipment is used for SBTH?

There are many “tools” utilized during a SBTH visit

- ▶ Digital otoscope that allows the provider to see in real time, or photos/videos can be captured by the nurse and sent securely to provider
- ▶ Digital stethoscope is able to transmit cardiac and/or respiratory sounds directly to the provider
- ▶ HD webcam with the ability to be seen by provider in real time, or a captured image



Can parents join the visit?

- ▶ Definitely! Parents are able and actually encouraged to join in on the call
- ▶ If the school nurse is sending the student home for the day, the parent has the option for the visit to take place upon arrival to the school
- ▶ If parent does not join the visit, the parent will be notified after the visit to go over the plan of care and medication education (if needed)



What provider will the student see?

- ▶ At Bamberg Family Practice, we have a designated telehealth provider that will complete all SBTH visits
- ▶ Many offices may not have a full-time telehealth provider. In this case, an in-house provider may be the one to complete these visits

Does insurance cover SBTH?



Insurance carriers are billed for, and copays and deductibles apply



SC Medicaid does cover SBTH visits



Other insurance companies may vary, but typically are well covered

How does SBTH work?

- ▶ Step 1: Student goes to nurse for assessment and nurse will decide if SBTH is a good fit. The nurse will then contact parent/guardian for consent if not already obtained.
- ▶ Step 2: Nurse or telehealth coordinator will contact the doctor's office to ensure consent has been received. Nurse will also schedule the visit during this time.
- ▶ Step 3: Nurse will enter virtual waiting room at time of scheduled visit, parent will be sent link to participate in visit if desired.
- ▶ Step 4: If prescription medication is needed, it will be sent to preferred pharmacy.

***If parent did not participate in visit, provider will follow up with parent via phone call




How do I sign my child up?

- ▶ Scan QR code for access to digital consent for student





Is telehealth only for schools?


- ▶ No! Telehealth is for all ages/locations
 - ▶ You can participate in telehealth from home, work or anywhere else you may be, as long as patient is able to connect to visit with their smart device or computer (with camera capability for video visit)
- 



Are you a school or healthcare provider interested in providing SBTH?

- ▶ Contact Palmetto Care Connections at 803-245-2672

*Telehealth coordinators can be implemented if/when needed. Please contact us for more information



Thank You for Attending!

Questions?

Are you interested in learning more about telehealth in South Carolina?



www.palmettocareconnections.org (Palmetto Care Connections)

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www.sctelehealth.org (South Carolina Telehealth Alliance)