![PALMETTO CONNECT — DIGITAL INCLUSION SOLUTIONS™]

This digital resource guide highlights how to access digital devices and internet in Williamsburg County.

Williamsburg County

Libraries
Libraries are a great place to get access to computers and internet. Call a library to ensure computer/internet availability and to check their operating hours.

Kingstree. Library
215 N Jackson St.
Kingstree, SC 29556
843-355-9486

Hemmingway Library
306 N Main St.
Hemingway, SC 29554
843-558-7679

Dr. CE Murray Library
72 C E Murray Blvd.
Greeleyville, SC 29056
843-426-2381

How to Get Internet at Home
To get internet at home, contact an internet service provider (ISP). Most ISPs cover specific locations by zip code. Below is a list of ISPs that provide service in Williamsburg County. It is important to provide a physical address to confirm service is available at your home. For more information, use the internet speed and Affordable Connectivity Handout.

Internet Service Provider	Phone Number	Low-cost Plan Available	Affordable Connectivity Program Participant	Lifeline Program
Spectrum	855-318-0133	No	Yes ($0 plan with ACP)	No
HughesNet	844-908-2558	No	Yes	No
FTC	888-218-5050	No	Yes	Yes
Viasat	866-331-0059	No	Yes	No
Frontier	855-558-5014	No	Yes	Yes

How to Get Internet on the Go
Some businesses offer free wireless internet (WIFI) connectivity to customers.

McDonald's
102 N Longstreet St.
Kingstree, SC 29556

Burger King
206 N Longstreet St.
Kingstree, SC 29556

Where Can I Purchase a device (Computer, Tablet, Chromebook) ?

Online - PC's for People – https://www.pcsforpeople.org/

This digital resource guide is not a comprehensive list of services in Williamsburg County. If your organization provides computers or internet services, in this area, contact Palmetto Care Connections at 803-450-1053 to be added to the guide.

Published: July 2023

Digital Resource Guide

FEDERAL COMMUNICATIONS COMMISSION AFFORDABLE INTERNET SOLUTIONS

Below are two (2) programs that can help eligible households afford telephone and/or internet services.

Lifeline Program

Lifeline is an FCC program that helps make telephone and internet services more affordable for consumers.

The benefit provides:

Up to **$34.25** a month
Discount for Tribal lands

Up to **$9.25** a month
Discount for Non-Tribal lands

Lifeline Eligibility

Household Size	Monthly Income
1	$1,640
2	$2,219
3	$2,797
4	$3,375
5	$3,953

Add $578 for each additional person.

Who is eligible?

A household is eligible if one member of the household meets at least one of the criteria below:
- Has an income that is at or below 135% Federal Poverty Guidelines
- SNAP, Medicaid, Federal Public Housing Assistance, or SSI

Affordable Connectivity Program

The Affordable Connectivity Program (ACP) is an FCC program that helps connect families and households struggling to afford internet service. One benefit per household.

The benefit provides:

Up to **$30** a month
Discount for internet services

Up to **$100**
A one-time discount for a laptop, desktop computer, or tablet purchased through a participating provider

Up to **$75** a month
Discount for households on Tribal lands

ACP Eligibility

Household Size	Monthly Income
1	$2,430
2	$3,287
3	$4,143
4	$5,000
5	$5,857

Add $857 for each additional person.

Who is eligible?

A household is eligible if one member of the household meets at least one of the criteria below:
- Has an income that is at or below 200% Federal Poverty Guidelines
- SNAP, Medicaid, Federal Public Housing Assistance, SSI, or WIC
- Free and Reduced-Price School Lunch Program or School Breakfast Program, including USDA Community Eligibility Provision schools.
- Veterans Pension or Survivor Benefits
- Received a Federal Pell Grant in the current award year.

If you are a Lifeline benefit recipient, you are qualified to receive the ACP as well.

TWO STEPS TO ENROLL

1

Go to **getinternet.gov** or **lifelinesupport.org** to submit an application or print out a mail-in application.

2

Once you have been approved and received a code, then contact your preferred participating provider to select a plan and have the discount applied to your bill.

Some providers may have an alternative application that they will ask you to complete.

Eligible households must both apply for the program and contact a participating provider to select a service plan.

For more information or questions about the application, please call

PALMETTO CARE CONNECTIONS™
technology. broadband. telehealth.

at 803-450-1053

Source: fcc.gov