

## Union County

### Libraries

Libraries are a great place to get access to computers and internet. Call a library to ensure computer/internet availability and to check their operating hours.

Union Co. Carnegie Library  
300 E. South St.  
Union, SC 29379  
864-427-7140

Carlisle Library  
3911 Fishdam Ave.  
Carlisle, SC 29031  
864-427-7140

Jonesville Library  
131 N Main St.  
Jonesville, SC 29353  
864-427-7140

Lockhart Library  
118 Mill St.  
Lockhart, SC 29364  
864-427-7140

### How to Get Internet at Home

To get internet at home, contact an internet service provider (ISP). Most ISPs cover specific locations by zip code. Below is a list of ISPs that provide service in Union County. It is important to provide a physical address to confirm service is available at your home. For more information, use the internet speed and Affordable Connectivity Handout.

Internet Service Provider	Phone Number	Low-cost Plan Available	Affordable Connectivity Program Participant	Lifeline Program
Spectrum	855-318-0133	No	Yes [\$0 plan with ACP]	No
AT&T	855-972-4177	No	Yes [\$0 plan with ACP]	Yes
HughesNet	844-908-2558	No	Yes	No
T-Mobile	833-703-0583	No	Yes	Yes
Viasat	866-331-0059	No	Yes	No
Chester Tele./ Truvista	803-432-3461	No	Yes	Yes

### How to Get Internet on the Go

Some businesses offer free wireless internet (WIFI) connectivity to customers.

McDonald's  
605 N. Duncan Bypass  
Union, SC 29379

Burger King  
508 N. Duncan Bypass Hwy 176  
Union, SC 29379

### Where Can I Purchase a device [Computer, Tablet, Chromebook] ?

Walmart  
513 N. Duncan Bypass  
Union, SC 29379

Online - PC's for People - <https://www.pcsforpeople.org/>

This digital resource guide is not a comprehensive list of services in Union County. If your organization provides computers or internet services, in this area, contact Palmetto Care Connections at 803-450-1053 to be added to the guide.

Published: July 2023

# FEDERAL COMMUNICATIONS COMMISSION AFFORDABLE INTERNET SOLUTIONS

Below are two [2] programs that can help eligible households afford telephone and/or internet services.

## Lifeline Program

Lifeline is an FCC program that helps make telephone and internet services more affordable for consumers.

### The benefit provides:



#### Lifeline Eligibility

Household Size	Monthly Income
1	\$1,640
2	\$2,219
3	\$2,797
4	\$3,375
5	\$3,953
Add \$578 for each additional person.	

### Who is eligible?

A household is eligible if one member of the household meets at least one of the criteria below:

- Has an income that is at or below 135% Federal Poverty Guidelines
- SNAP, Medicaid, Federal Public Housing Assistance, or SSI

## Affordable Connectivity Program

The Affordable Connectivity Program [ACP] is an FCC program that helps connect families and households struggling to afford internet service. One benefit per household.

### The benefit provides:



#### ACP Eligibility

Household Size	Monthly Income
1	\$2,430
2	\$3,287
3	\$4,143
4	\$5,000
5	\$5,857
Add \$857 for each additional person.	

### Who is eligible?

A household is eligible if one member of the household meets at least one of the criteria below:

- Has an income that is at or below 200% Federal Poverty Guidelines
- SNAP, Medicaid, Federal Public Housing Assistance, SSI, or WIC
- Free and Reduced-Price School Lunch Program or School Breakfast Program, including USDA Community Eligibility Provision schools.
- Veterans Pension or Survivor Benefits
- Received a Federal Pell Grant in the current award year.

If you are a Lifeline benefit recipient, you are qualified to receive the ACP as well.

## TWO STEPS TO ENROLL

# 1

Go to [getinternet.gov](http://getinternet.gov) or [lifelinesupport.org](http://lifelinesupport.org) to submit an application or print out a mail-in application.

# 2

Once you have been approved and received a code, then contact your preferred participating provider to select a plan and have the discount applied to your bill.

Some providers may have an alternative application that they will ask you to complete.

Eligible households must both apply for the program and contact a participating provider to select a service plan.

For more information or questions about the application, please call



at 803-450-1053

Source: fcc.gov