PALMETTO CONNECT
DIGITAL INCLUSION SOLUTIONS™

This digital resource guide highlights how to access digital devices and internet in Lancaster County.

Lancaster County

Libraries

Libraries are a great place to get access to computers and internet. Call a library to ensure computer/internet availability and to check their operating hours.

Lancaster Co. Library
313 S. White St.
Lancaster, SC 29720
803-285-1502

Kershaw Library
101 N. Hampton St.
Kershaw, SC 29067
803-283-1010

Del Webb Library at Indian Land
7641 Charlotte Highway
Indian Land, SC 29707
803-548-9260

How to Get Internet at Home

To get internet at home, contact an internet service provider (ISP). Most ISPs cover specific locations by zip code. Below is a list of ISPs that provide service in Lancaster County. It is important to provide a physical address to confirm service is available at your home. For more information, use the internet speed and Affordable Connectivity Handout.

Internet Service Provider	Phone Number	Low-cost Plan Available	Affordable Connectivity Program Participant	Lifeline Program
PBT Comporium	888-403-2667	No	Yes	No
Spectrum	855-318-0133	No	Yes ($0 plan with ACP)	No
HughesNet	844-908-2558	No	Yes	No
Viasat	866-331-0059	No	Yes	No
T-Mobile	833-703-0583	No	Yes	Yes
Windstream	866-979-0146	No	Yes	Yes

How to Get Internet on the Go

Some businesses offer free wireless internet (WIFI) connectivity to customers.

McDonald's
3084 Lancaster Hwy.
Richburg, SC 29729

McDonald's
316 Bypass
Lancaster, SC 29720

McDonald's
130 Fairfield Square
Winnsboro, SC 29180

Applebee's
1268 Highway 9 Bypass
W. Lancaster, SC 29720

Starbucks
7716 Charlotte Hwy.
Indian Land, SC 29707

Burger King
1103 North Main St.
Lancaster, SC 29720

Chick-Fil-A
901 Hwy 9 Bypass
W. Lancaster, SC 29720

Dunkin Donuts
763 Highway 9 Bypass
W. Lancaster, SC 29720

Panera
7756 Charlotte Hwy.
Indian Land, SC 29707

Taco Bell
767 Hwy 9 Bypass
W. Lancaster, SC 29720

Taco Bell
7734 U.S. 521
Indian Land, SC 29707

Taco Bell
3062 Lancaster Hwy.
Richburg, SC 29729

How to Get Internet on the Go (Cont.)
Some businesses offer free wireless internet (WIFI) connectivity to customers.

Lowe's
181 Fort Mill Hwy.
Indian Land, SC 29707

Jiffy Lube
8170 Charlotte Hwy.
Indian Land, SC 29707

Where Can I Purchase a device (Computer, Tablet, Chromebook) ?

Walmart
805 Hwy 9 Bypass
W. Lancaster, SC 29720

Online - PC's for People – https://www.pcsforpeople.org/

Digital Resource Guide

This digital resource guide is not a comprehensive list of services in Lancaster County. If your organization provides computers or internet services, in this area, contact Palmetto Care Connections at 803-450-1053 to be added to the guide.

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FEDERAL COMMUNICATIONS COMMISSION AFFORDABLE INTERNET SOLUTIONS

Below are two (2) programs that can help eligible households afford telephone and/or internet services.

Lifeline Program

Lifeline is an FCC program that helps make telephone and internet services more affordable for consumers.

The benefit provides:

Up to **$34.25** a month
Discount for Tribal lands

Up to **$9.25** a month
Discount for Non-Tribal lands

Lifeline Eligibility

Household Size	Monthly Income
1	$1,640
2	$2,219
3	$2,797
4	$3,375
5	$3,953
Add $578 for each additional person.	

Who is eligible?

A household is eligible if one member of the household meets at least one of the criteria below:
- Has an income that is at or below 135% Federal Poverty Guidelines
- SNAP, Medicaid, Federal Public Housing Assistance, or SSI

Affordable Connectivity Program

The Affordable Connectivity Program (ACP) is an FCC program that helps connect families and households struggling to afford internet service. One benefit per household.

The benefit provides:

Up to **$100**
A one-time discount for a laptop, desktop computer, or tablet purchased through a participating provider

Up to **$30** a month
Discount for internet services

Up to **$75** a month
Discount for households on Tribal lands

ACP Eligibility

Household Size	Monthly Income
1	$2,430
2	$3,287
3	$4,143
4	$5,000
5	$5,857
Add $857 for each additional person.	

Who is eligible?

A household is eligible if one member of the household meets at least one of the criteria below:
- Has an income that is at or below 200% Federal Poverty Guidelines
- SNAP, Medicaid, Federal Public Housing Assistance, SSI, or WIC
- Free and Reduced-Price School Lunch Program or School Breakfast Program, including USDA Community Eligibility Provision schools.
- Veterans Pension or Survivor Benefits
- Received a Federal Pell Grant in the current award year.

If you are a Lifeline benefit recipient, you are qualified to receive the ACP as well.

TWO STEPS TO ENROLL

1

Go to **getinternet.gov** or **lifelinesupport.org** to submit an application or print out a mail-in application.

2

Once you have been approved and received a code, then contact your preferred participating provider to select a plan and have the discount applied to your bill.

Some providers may have an alternative application that they will ask you to complete.

Eligible households must both apply for the program and contact a participating provider to select a service plan.

For more information or questions about the application, please call

PALMETTO CARE CONNECTIONS™
technology. broadband. telehealth.

at 803-450-1053

Source: fcc.gov