

This digital resource guide highlights how to access digital devices and internet in Hampton County.

# **Hampton County**

#### Libraries

Libraries are a great place to get access to computers and internet. Call a library to ensure computer/internet availability and to check their operating hours.

Hampton Co. Library 12 Locust St. E. Hampton, SC 29924 803-943-7528

Estill Library 100 Peeples Ave. Estill, SC 29918 803-625-4560

#### How to Get Internet at Home

To get internet at home, contact an internet service provider (ISP). Most ISPs cover specific locations by zip code. Below is a list of ISPs that provide service in Hampton County. It is important to provide a physical address to confirm service is available at your home. For more information use the internet speed and Affordable Connectivity Handout.

Internet Service Provider	Phone Number	Low-cost Plan Available	Affordable Connectivity Program Participant	Lifeline Program
PRTC	843-538-2020	No	Yes	No
Comcast	800-934-6489	Yes	Yes- (\$0 plan with ACP)	No
CenturyLink	866-963-6665	No	Yes	Yes

#### How to Get Internet on the Go

Some businesses offer free wireless internet (WIFI) connectivity to customers.

McDonald's Taco Bell 57 Frampton Dr. 708 Elm St.

Yemassee, SC 29945 Hampton, SC 29924

#### Where Can I Purchase a device (Computer, Tablet, Chromebook)?

Online - PC's for People - <a href="https://www.pcsforpeople.org/">https://www.pcsforpeople.org/</a>

This digital resource guide is not a comprehensive list of services in Hampton County. If your organization provides computers or internet services, in this area, contact Palmetto Care Connections at 803-450-1053 to be added to the guide.

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# FEDERAL COMMUNICATIONS COMMISSION AFFORDABLE INTERNET SOLUTIONS

Below are two (2) programs that can help eligible households afford telephone and/or internet services.

# Lifeline Program

Lifeline is an FCC program that helps make telephone and internet services more affordable for consumers.

## The benefit provides:



#### Lifeline Eligibility

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Household Size	Monthly Income	
1	\$1,640	
2	\$2,219	
3	\$2,797	
- 4	\$3,375	
5	\$3,953	
Add \$57	8 for each	

## Who is eligible?

A household is eligible if one member of the household meets at least one of the criteria below:

- Has an income that is at or below 135% Federal Poverty Guidelines
- SNAP, Medicaid, Federal Public Housing Assistance, or SSI

## Affordable Connectivity Program

The Affordable Connectivity Program (ACP) is an FCC program that helps connect families and households struggling to afford internet service. One benefit per household.

The benefit provides:



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Household Size	Monthly Income	
1	\$2,430	
2	\$3,287	
3	\$4,143	
4	\$5,000	
5	\$5,857	
Add \$857 for north		

# Who is eligible?

A household is eligible if one member of the household meets at least one of the criteria below:

- Has an income that is at or below 200% Federal Poverty Guidelines
- SNAP, Medicaid, Federal Public Housing Assistance, SSI,
- Free and Reduced-Price School Lunch Program or School Breakfast Program, including USDA Community Eligibility Provision schools.
- Veterans Pension or Survivor Benefits
- Received a Federal Pell Grant in the current award year.

If you are a Lifeline benefit recipient, you are qualified to receive the ACP as well.

#### TWO STEPS TO ENROLL

Go to getinternet.gov or lifelinesupport.org to submit an application or print out a mail-in application.

Once you have been approved and received a code, then contact your preferred participating provider to select a plan and have the discount applied to your bill.

Some providers may have an alternative application that they will ask you to complete.

Eligible households must both apply for the program and contact a participating provider to select a service plan.

For more information or questions about the application, please call



at 803-450-1053