



This digital resource guide highlights how to access digital devices and internet in Florence County.

# **Florence County**

### Libraries

Libraries are a great place to get access to computers and internet. Call a library to ensure computer/internet availability and to check their operating hours.

Doctors Bruce & Lee Foundation Library 509 S. Dargan St. Florence, SC 29506 843- 662-8424

Dr. John M. Thomason Library 210 E. Hampton St. Olanta, SC 29114 843-396-4287 Johnsonville Library 242 S. Georgetown Hwy. Johnsonville, SC 29555 843-386-2052

Pamplico Library 100 East Main St. Pamplico, SC 29583 843-493-5441 Lake City Library 221 East Main St. Lake City, SC 29560 843-588-2001

Timmonsville Library 298 W. Smith St. Timmonsville, SC 29161 843-346-2941

### How to Get Internet at Home

To get internet at home, contact an internet service provider (ISP). Most ISPs cover specific locations by zip code. Below is a list of ISPs that provide service in Florence County. It is important to provide a physical address to confirm service is available at your home. For more information, use the internet speed and Affordable Connectivity Handout.

Internet Service Provider	Phone Number	Low-cost Plan Available	Affordable Connectivity Program Participant	Lifeline Program
Spectrum	855-318-0133	No	Yes (\$0 plan with ACP)	No
FTC	888-218-5050	No	Yes	Yes
HughesNet	844-908-2558	No	Yes	No
T-Mobile	833-703-0583	Yes	Yes	No
Viasat	866-331-0059	No	Yes	No
AT&T	855-972-4177	No	Yes (\$0 plan with ACP)	Yes
Frontier	855-558-5014	No	Yes	Yes

#### How to Get Internet on the Go

Some businesses offer free wireless internet (WIFI) connectivity to customers.

McDonald'sMcDonald'sMcDonald'sMcDonald's2016 W Palmetto St.1540 S Irby St.3805 W Palmetto St.1908 W Lucas St.Florence, SC 29501Florence, SC 29501Florence, SC 29501

McDonald'sMcDonald'sMcDonald'sMcDonald's4735 E Palmetto St.2961 N Williston Rd.1389 Celebration Blvd.203 N Ron McNair Blvd.

Florence, SC 29506 Florence, SC 29506 Florence, SC 29501 Lake City, SC 29560

McDonald'sMcDonald'sStarbucksStarbucks808 US-52367 S Georgetown Hwy.1911 W Palmetto St.2106 W Lucas St.Lake City, SC 29560Johnsonville, SC 29555Florence, SC 29501Florence, SC 29501



# Florence County

### How to Get Internet on the Go (Cont.)

Starbucks 555 E Cheves St. Florence, SC 29502 Krispy Kreme 2014 W Lucas St. Florence, SC 29501 Starbucks 1925 Mountain Laurel Ct. Florence, SC 29505 Dunkin Donuts 2123 W Evans St. Florence, SC 29501

Burger King 2109 W Evans St. Florence, SC 29501

Burger King 3204 East Palmetto St. Florence, SC 29506 Burger King 2703 Mcleod Blvd. Florence, SC 29501 Burger King 3228 West Palmetto St. Florence, SC 29501

Chick-Fil-A 2016 S Irby St. Florence, SC 29505 Burger King 1300 S Irby St. Florence, SC Starbucks 2791 David H McLeod Blvd. Florence, SC 29501 Dunkin Donuts 2705 David H McLeod Blvd. Florence, SC 29501

Taco Bell 1612 S Irby St. Florence, SC 29505

Jimmy Johns 483 W Palmetto St. Florence, SC 29501 Barnes & Noble 2701 David H Mcleod Blvd. Florence, SC 29501 Chick-Fil-A 2705 David H McLeod Blvd. Florence, SC 29501

Jiffy Lube 480 Pamplico Hwy. Florence, SC 29505 Krispy Kreme 1709 W Palmetto St. Florence, SC 29501 Lowes 2301 David H. McLeod Blvd. Florence, SC 29501 Taco Bell 2674 David McLeod Blvd. Florence, SC 29501

Lowes 1701 Freedom Blvd. Florence, SC 29505 Panera 100 Woody Jones Blvd. Florence, SC 29501 Taco Bell 2111 Dr Frank Lee Jr. Rd. Florence, SC 29506 Jiffy Lube 3206 Pine Needles Rd. Florence, SC 29501

Jiffy Lube 815 S Irby St. Florence, SC 29501 Jiffy Lube 2189 W Evans St. Florence, SC 29501

Dunkin Donuts @ The Markette Store #20 6515 E Palmetto St. Florence, SC 29506

### Where Can I Purchase a device (Computer, Tablet, Chromebook)?

Walmart 230 N Beltline Dr. Florence, SC 29501 Walmart 2014 S Irby St. Florence, SC 29505 Walmart 900 US-52

prence, SC 29501 Florence, SC 2950

Lake City, SC 29560

Office Depot 1916 W Evans St. Florence, SC 29501 Target 2791 David H Mcleod Blvd. Florence, SC 29501 Best Buy 2701 David H McLeod Blvd. Florence, SC 29501

Online - PC's for People - https://www.pcsforpeople.org/

This digital resource guide is not a comprehensive list of services in Florence County. If your organization provides computers or internet services, in this area, contact Palmetto Care Connections at 803-450-1053 to be added to the guide.

# FEDERAL COMMUNICATIONS COMMISSION AFFORDABLE INTERNET SOLUTIONS

Below are two (2) programs that can help eligible households afford telephone and/or internet services.

## Lifeline Program

Lifeline is an FCC program that helps make telephone and internet services more affordable for consumers.

## The benefit provides:



### Lifeline Eligibility

Household Size	Monthly Income	
	\$1,640	
2:	\$2,219	
3	\$2,797	
4	\$3,375	
5	\$3,953	
Add \$578 for each		

## Who is eligible?

A household is eligible if one member of the household meets at least one of the criteria below:

- Has an income that is at or below 135% Federal Poverty Guidelines
- SNAP, Medicaid, Federal Public Housing Assistance, or SSI

## Affordable Connectivity Program

The Affordable Connectivity Program (ACP) is an FCC program that helps connect families and households struggling to afford internet service. One benefit per household.

The benefit provides:



ACP Eligibility

Household Size	Monthly Income	
1	\$2,430	
2	\$3,287	
3	\$4,143	
4	\$5,000	
5	\$5,857	
Add \$857 for north additional person		

A household is eligible if one member of the household meets at least one of the criteria below:

- Has an income that is at or below 200% Federal Poverty Guidelines
- SNAP, Medicaid, Federal Public Housing Assistance, SSI, or WIC
- Free and Reduced-Price School Lunch Program or School Breakfast Program, including USDA Community Eligibility Provision schools.
- Veterans Pension or Survivor Benefits
- Received a Federal Pell Grant in the current award year.

If you are a Lifeline benefit recipient, you are qualified to receive the ACP as well.

### TWO STEPS TO ENROLL

1

Go to getinternet.gov or lifelinesupport.org to submit an application or print out a mail-in application.

2

Once you have been approved and received a code, then contact your preferred participating provider to select a plan and have the discount applied to your bill.

Some providers may have an alternative application that they will ask you to complete.

Eligible households must both apply for the program and contact a participating provider to select a service plan.

For more information or questions about the application, please call



at 803-450-1053

Source (cc.go)