



Digital Inclusion Overview

Palmetto Care Connections' (PCC) Digital Inclusion Solutions help close the digital divide for residents in rural and underserved areas of South Carolina by increasing internet access and affordability, and connecting individuals to quality of life resources through digital literacy trainings.

PCC's Digital Literacy Trainings incorporate the five elements of digital inclusion according to the National Digital Inclusion Alliance:

1. Affordable, robust broadband internet service;
2. Internet-enabled devices that meet the needs of the user;
3. Access to digital literacy training;
4. Quality technical support; and
5. Applications and online content designed to enable and encourage self-sufficiency, participation and collaboration.

Affordable Internet Solutions

As a Consumer Outreach Partner for the **Affordable Connectivity Program (ACP)** and **Lifeline Program**, PCC spreads awareness of benefits available to eligible households to assist with access and affordability. [Click here](#) to learn more about affordable internet solutions.

Digital Device Training

PCC provides digital device training on tablets, laptops, and more. Trainings are grant funded and participants must meet eligibility requirements. All training participants receive a digital device, technical support, and assistance with affordable internet solutions.

Eligibility Requirements:

Participant must a South Carolina resident and meet the income requirements OR receive at least one of the following benefits:

- SNAP
- WIC
- Medicaid
- SSI
- Federal Public Housing Assistance

Only one adult per household may participate. A PCC team member will conduct a thorough screening over the phone to determine eligibility for the program.

Are you interested in participating in a training or sponsoring a training? Contact Palmetto Care Connections at 803-245-2672.

Palmetto Care Connections

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