

# datasheet: remote monitoring management

#### Managed Endpoint Detection and Response

Keep your business, employees, and all your devices safe from cyberattacks with An antivirus solution that employs nearperfect malware protection.

## **Web Protection**

 Safeguard users from visiting malicious websites that could harm your network and devices.

## **Remote Monitoring**

Easily monitor workstations, servers, network devices, and mobile from within a unified dashboard.

# LOGICcards

Leverage actionable data-driven insights to identify and prevent issues before they occur.

# **Active Discovery**

Identify new devices as they come onto the network and bring them under management with a single click.

## **Automation & Scripting**

Create scripts to automate routine tasks using a simple drag-and-drop interface-no need to learn a scripting language or write a line of code.

## **Backup & Recovery**

Back up files faster and, in the event of a disaster, restore full systems within minutes.

## **Mobile Device Management**

 Monitor, maintain, and keep track of company and employee-owned mobile devices.

#### Reporting

Reports you need to make better decisions and demonstrate the value of your work.

#### **Remote Access**

 Repair any workstation or server without leaving your desk.

#### **Patch Management**

Keep all your software up-to-date in a highly automated fashion with auto approval of all critical and security updates.

# **Real-Time Architecture**

Benefit from a world-class, ultra responsive, near real-time monitoring platform for faster, more proactive service.

#### **Cross-Platform Support**

Deliver the highest levels of service to your Windows<sup>®</sup>, Mac<sup>®</sup>, and Linux<sup>®</sup> users.

#### **Risk Intelligence**

 Identify sensitive, hard-to-find data and calculate the risk of a data breach in dollars.

# 100% Cloud/SaaS Model

 Deploy plug-and-play IT services in a highly flexible and cost-effective way.

For more information or for a FREE quote, contact Matt Hiatt, Director of IT at support@palmettocareconnections.org