



managed IT services

For Health Care providers serving rural or underserved communities.

program advantages

24/7 Advanced Performance Monitoring

Ensures all critical devices that comprise small business networks are functioning reliably, optimally and securely.

Proactive Preventative Maintenance

Regular, preventative maintenance activities increase functionality and security of servers, PCs and other vital network devices, reducing the number of emergency incidents encountered.

Security and Backup Management

Uses industry best practices to prevent challenges, such as phishing and ransomware attacks, and keep IT environments secure, protected and available.

Reduced Business Impact from IT Failures

Continuous insight into client networks means fewer IT failures and shorter times from network failure to issue resolution.

Increased Productivity

Efficient IT systems increase productivity by enabling improved processes, increased workflow and reduced downtime.

pricing

- Competitive pricing based on number of devices and services requested
- Full IT Consulting Services (onsite) including Project Management are at a rate of \$100 per hour.

program features

Features Managed Server

- 24x7 Advanced Performance Monitoring
- Server Configuration Management
- Key Application Maintenance
- Microsoft & 3rd Party Patch Management
- Real Time Server Optimization
- Scheduled Preventative Maintenance

Managed Workstation (PC)

- 24x7 Advanced Performance Monitoring
- Workstation Configuration Management
- Microsoft and 3rd Party Patch Management
- Real time Workstation Optimization
- Scheduled Preventative Maintenance
- Managed Network
- Firewall Management & Maintenance
- Router/Switch Performance Monitoring

Managed Backup

- Backup Deployment and Configuration
- Backup Performance Monitoring
- Backup Software Updates
- Scheduled Backup Jobs
- Data Center Replication & Disaster Recovery Planning

Managed Security

- Anti-Virus Monitoring and Management
- Anti-Spam Monitoring and Management
- Regular Vulnerability Scan & Report

Mobile Device Management

- GPS Location
- Remote Wipe capability
- Application management
- Device Security

Risk Intelligence

- Minimize Risk of Data Breach
- Demonstrate Regulatory Compliance
- Comprehensive Security View

For more information or for a FREE quote, contact Matt Hiatt, Director of IT at support@palmettocareconnections.org